



Return & Exchange Policy

Thank you for choosing We Love Colors!

Eligible items: Leotard Style 5004; unworn, unopened gloves; shoelaces; and unworn, unopened socks. All other items are considered intimate wear and are non-refundable.

Condition & timing: Items must be new, unused and saleable - clean, unwashed and free of pet hair. Eligible returns must be made within 30 days of delivery for a full refund of item cost.

Shipping: Customers are responsible for return and exchange shipping. Original shipping charges are non-refundable. Typical USA exchange shipping for 1-5 items is estimated at \$4-\$7; include a payment method below.

Processing: Returns are processed within 14 business days of receipt. Refunds may take up to two billing cycles to appear on your account.

Late returns: After 30 days, a 20% restocking fee applies; after 60 days, 40% applies. No returns are accepted after 120 days.

High-value / bulk: Returns of \$200+ or more than 10 items within 120 days are subject to a 20% fee. Returns of \$500+ or more than 20 items are subject to a 40% fee.

Non-refundable: Special orders, custom colors and sale items are non-refundable.

Damaged / incorrect items: Please contact customer service promptly: info@welovecolors.com. Full policy: welovecolors.com/information/returns

Spreading happiness since 2002 😊

Step 1

Fill out contact information:

Date _____ Order # _____
Name _____
Address _____
Suite/Apt. _____ City _____
State _____ Zip _____ Country _____
Phone _____ Email _____

Step 2

How would you like us to handle this?

☐ Refund to original payment method

☐ Exchange (complete Step 4)

Payment method for exchange shipping:

Card # _____ Exp. ____ ZIP _____

Step 3

List item(s) you are returning, including reason code:

Qty	Style #	Color	Size	Description	Reason

Reason for Return (enter letter in table)

- | | |
|----------------------------|---------------------|
| A. Damaged | F. Not as described |
| B. Color not what expected | G. Arrived too late |
| C. Did not like quality | H. Did not fit |
| D. Incorrect item shipped | I. Dissatisfied |
| E. Ordered wrong product | |

Additional comments

Step 4

List item(s) you want for your exchange (skip for refund):

Qty	Style #	Color	Size	Description

Step 5

Enclose and return:

Enclose this form with eligible merchandise. Mail to: Attn: Returns/Exchanges - We Love Colors

4980 NW 165th St, Unit A11, Hialeah, FL 33014-6325 USA

Questions

305-889-0793 (9am-5pm EST)
info@welovecolors.com
welovecolors.com/information/returns